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Amy Gendron has been employed at Trinity Health in the Integrity and Audit Services Department for over twenty years. Amy contributes to the System Office compliance efforts with over thirty years of acute and post-acute care compliance. Amy specializes in health information management, data analytics and revenue cycle operations, which includes technical expertise in various Fee for Service and Hospital Inpatient and Outpatient Prospective Payment Systems. Amy holds a bachelor's degree in Science from Western Governor's University in Health Informatics. Amy is a member of the American Health Information Management Association and Health Care Compliance Association, holding the Registered Health Information Technologist and Certified Coding Specialist credentials.

Session Title: The PEPPER Report: Measures and Use of the Data “A Dash of PEPPER!”

Brief outline of session:

- Educate audience on the importance of using PEPPER data in assessing & mitigating organizational risk
- Inform audience how to obtain their PEPPER reports
- Demonstrate how to interpret the PEPPER data
- Show how data can be condensed into a dashboard to review data for multiple institutions at-a-glance and assess risk broadly
- Explain and demonstrate other useful ways data can be used to assess organizational risk