



## Aleta Levell, Retired RN, CNOR, CCFA



Aleta spent the first half of her career seeking perfection in every aspect of surgical nursing and the second half hoping to find perfection in the documentation of other medical professionals.

Aleta recently retired from Blue Shield of California. She has 50 years of experience in surgical nursing and medical audit. She graduated with an Associate degree in Nursing and a Bachelors Degree in Business Management.

**Session Title:** Contract Based Medical Audit

**Brief outline of session:**

This session will be an overview of the contract based medical audit. Discussion will include the various criteria used in auditing and how to interpret the provider appeal letter.

- At the completion of the presentation the participants will be able to:
- Understand the criteria used in contract-based auditing.
- Explain the similarities and differences.
- Understand the provider appeal letter,
- Determine what is in dispute.
- Review how to structure an appeal response letter.